

PSPCL is continuously creating new milestones in the state in Digital Arena. This time PSPCL has come forward to provide facility to their pensioners for submitting alive certificate digitally. In this regard Punjab State Power Corporation Limited has decided to start digital alive certificate facility for its pensioners. In Present scenario each pensioner has to submit their Alive certificate each year, the individual drawing the pension is required to personally present oneself before the Pension Disbursing Agency. This very requirement of personally being present in front of the disbursing agency or getting a life certificate often becomes a major hurdle in the process of seamless transfer of pension amount to the pensioner. This process causes a lot of hardship and unnecessary inconvenience particularly for the aged and infirm pensioners who cannot always be in a position to present themselves in front of the particular authority to secure their life certificate.

In addition to this a lot of government employees post their retirement choose to move to a different location either to be with their family or other reasons, hence causing a huge logistical issue when it comes to accessing their rightful pension amount. To streamline the process of getting this certificate and making it hassle free and much easier for the pensioners, PSPCL has adopted to Digitalize Alive certificate through Jeevan Pramaan App

Pre-Requisites for Digital Life Certificate Generation

- i) The pensioner must have a Aadhaar number
- ii) The pensioner must have an existing mobile number
- iii) Registration of the Aadhaar number with Pension Disbursing Agency
- iv) PC with Windows 7.0 & above Android Mobile/Tablet 4.0 & above
- v) Internet Connectivity.

INSTRUCTIONS FOR JEEVAN PRAMAN (LIFE CERTIFICATE) - THROUGH FACE AUTHENTICATION

Benefits

- Use any Android Smartphone
- No dependence on any external device
- No more visits to the Bank

Requirement

- Android Smartphone (version 7.0 & above) (un-rooted device)
- Internet connection
- RAM - 4+ GB
- Storage - 64GB (Minimum 500 MB free storage space)
- Aadhaar number registered with Pension Disbursing Authority (Bank/ Post Office/ others)
- Camera resolution - 5 Mp or more

Process

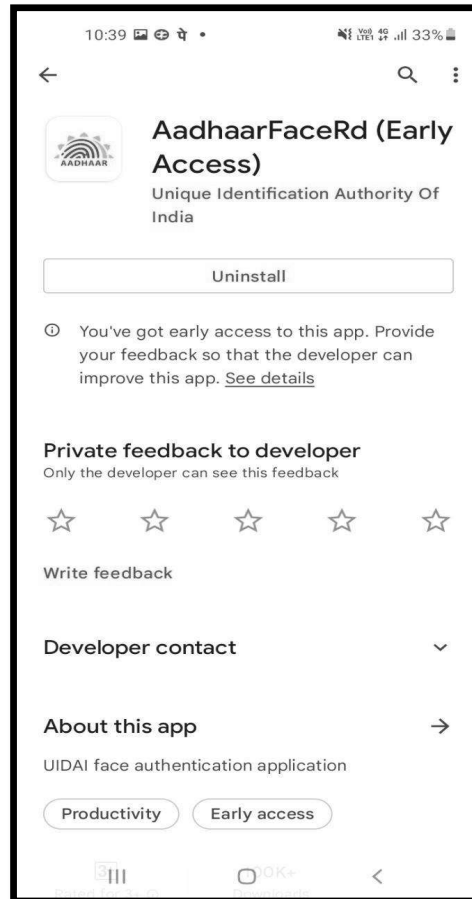
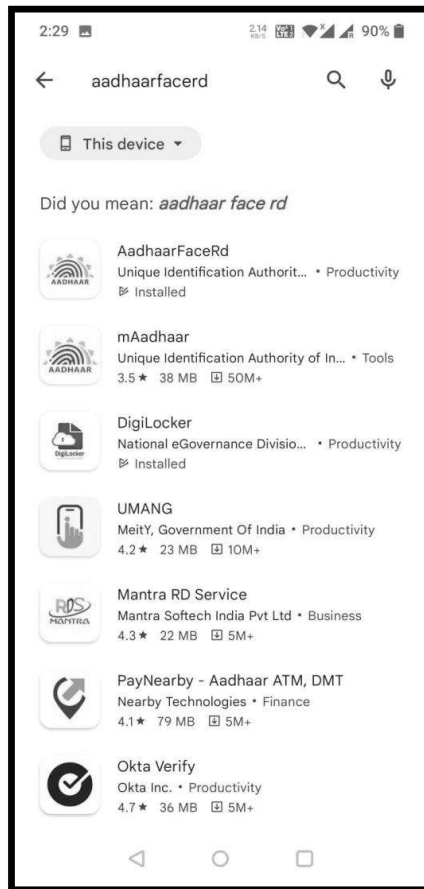
Step-1: Download and Install AadhaarFaceRd App from Google Play Store. (Refer to slide number: 3)

Step-2: Download and Install Jeevan Pramaan Face Application. (Refer to slide number: 5)

Step-3: Operator Authentication: This is a one time process. Pensioner can be the Operator as well. (Refer to slide number: 16)

Step-4: Pensioner Authentication: Fill in the pensioner details and Aadhaar based Face Authentication of Pensioner. (Refer to slide number: 23)

Step-1: Download and Install Aadhaar Face Rd App from Google Play Store

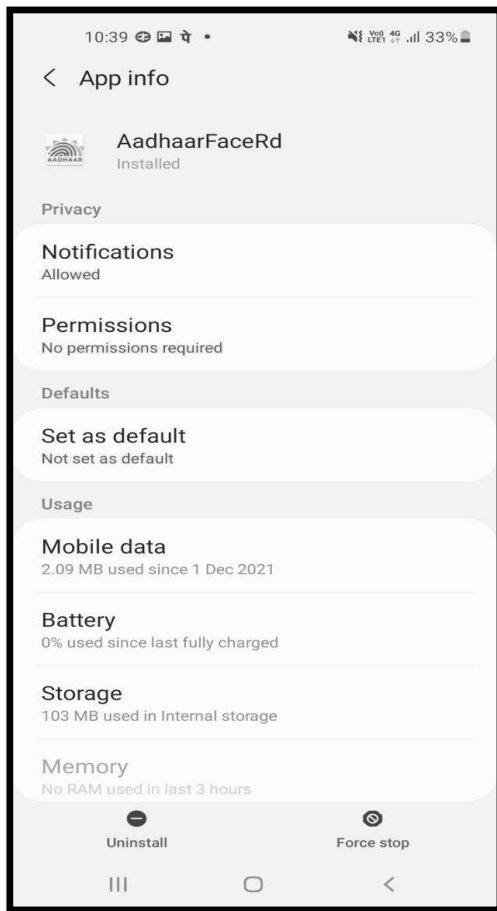


- Open Google Play Store, search for “aadhaarfacerd”.
- Install the AadhaarFaceRd.
- If you face any issue in locating the app in play store kindly refer to slide number: 10



★ This Application is for android users only

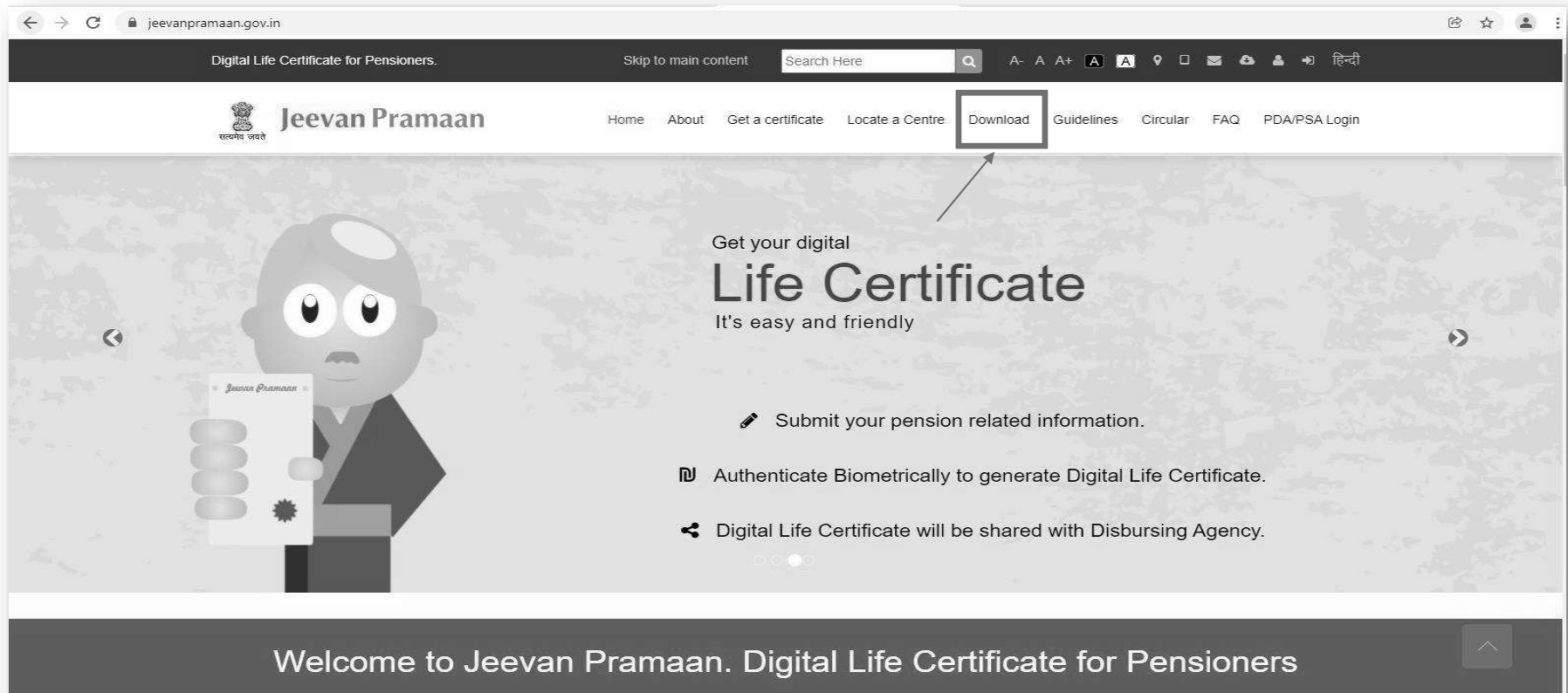
Step-1: Download and Install AadhaarFaceRd App from Google Play Store



- The Aadhaar Face RD is not shown like other apps and has no icon.
- The App is visible in Settings → App Info as shown in the image.

Step-2: Download Jeevan Pramaan Application

- ❑ Open the JeevanPramaan website in any web browser. The URL of the website is <https://jeevanpramaan.gov.in>.
- ❑ Click on the *download* button highlighted in green box as shown in the image below



Step-2: Download Jeevan Pramaan Application

- ❑ Enter the OTP received on your e-mail.
- ❑ Click on the “*Submit*” button.

jeevanpramaan.gov.in/package/download

Digital Life Certificate for Pensioners. Skip to main content Search Here A- A+ A A

Jeevan Pramaan Home About Get a certificate Locate a Centre Download Guidelines Circular FAQ PDA/PSA Login

Download Application

For Windows and Android Operating System

To start the download please provide your e-mail. The download link will be made available after submitting your e-mail address.

The client software is intended to be used only for Pensioner's life certificate registration. Usage of the application for any other purpose is prohibited.

Please enter the OTP received on email-id nexxxxxx@nic.in

OTP

123456

Submit

Download Documents

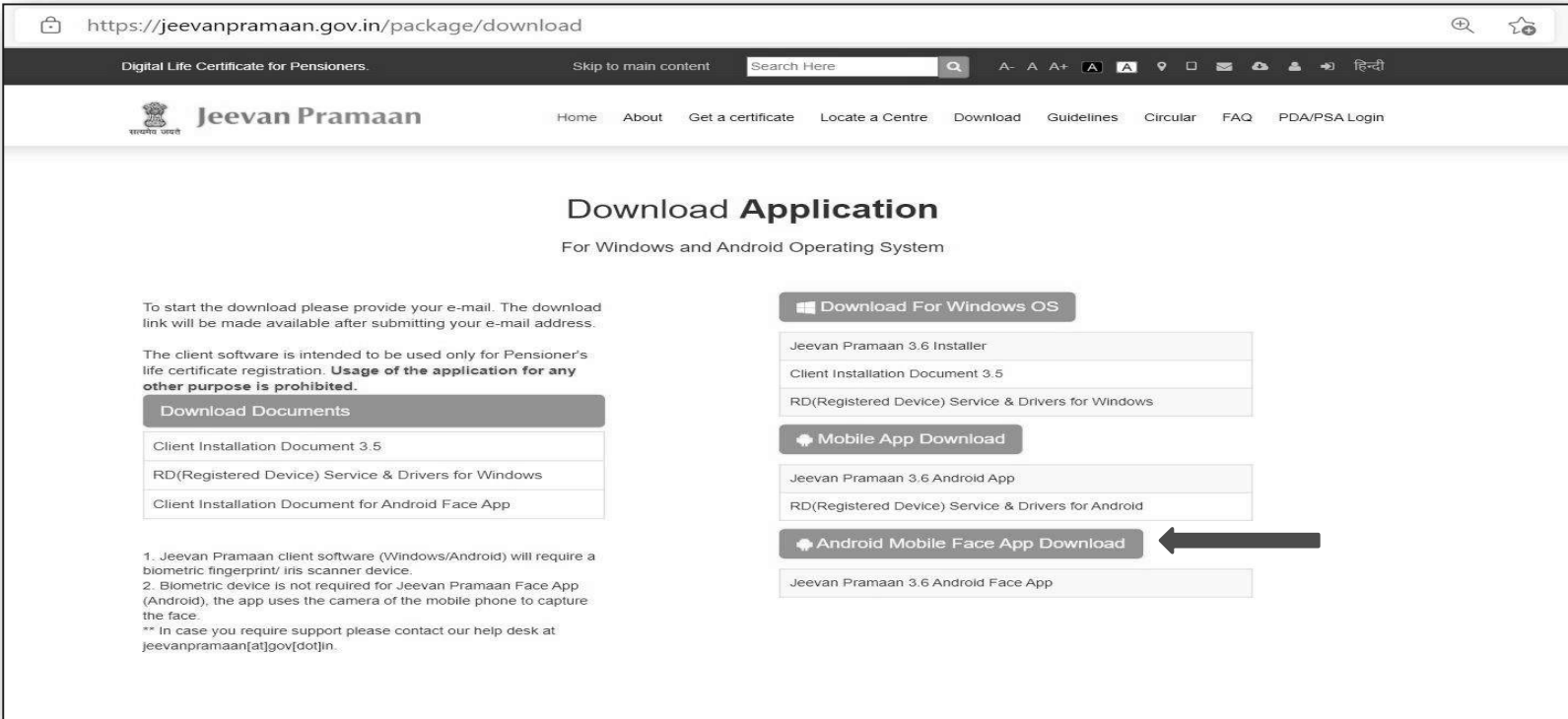
- Client Installation Document 3.5
- RD(Registered Device) Service & Drivers for Windows
- Client Installation Document for Android Face App

1. Jeevan Pramaan client software (Windows/Android) will require a biometric fingerprint/ iris scanner device.
2. Biometric device is not required for Jeevan Pramaan Face App (Android), the app uses the camera of the mobile phone to capture the face.

** In case you require support please contact our help desk at jeevanpramaan[at]gov[dot]in.

Step-2: Download Jeevan Pramaan Application

- ❑ Click on ‘*Android Mobile Face App Download*’ .You will receive a link on your email-id for downloading the application.
- ❑ Click on ‘*Download for Windows OS*’ if you want to download the Jeevan Pramaan application for Windows.
- ❑ Click on ‘*Mobile App Download*’ if you wish to download Mobile App (requires Biometric Device).



https://jeevanpramaan.gov.in/package/download

Digital Life Certificate for Pensioners. Skip to main content Search Here A- A A+ A A

Jeevan Pramaan Home About Get a certificate Locate a Centre Download Guidelines Circular FAQ PDA/PSA Login

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Download For Windows OS

- Jeevan Pramaan 3.6 Installer
- Client Installation Document 3.5
- RD(Registered Device) Service & Drivers for Windows

Mobile App Download

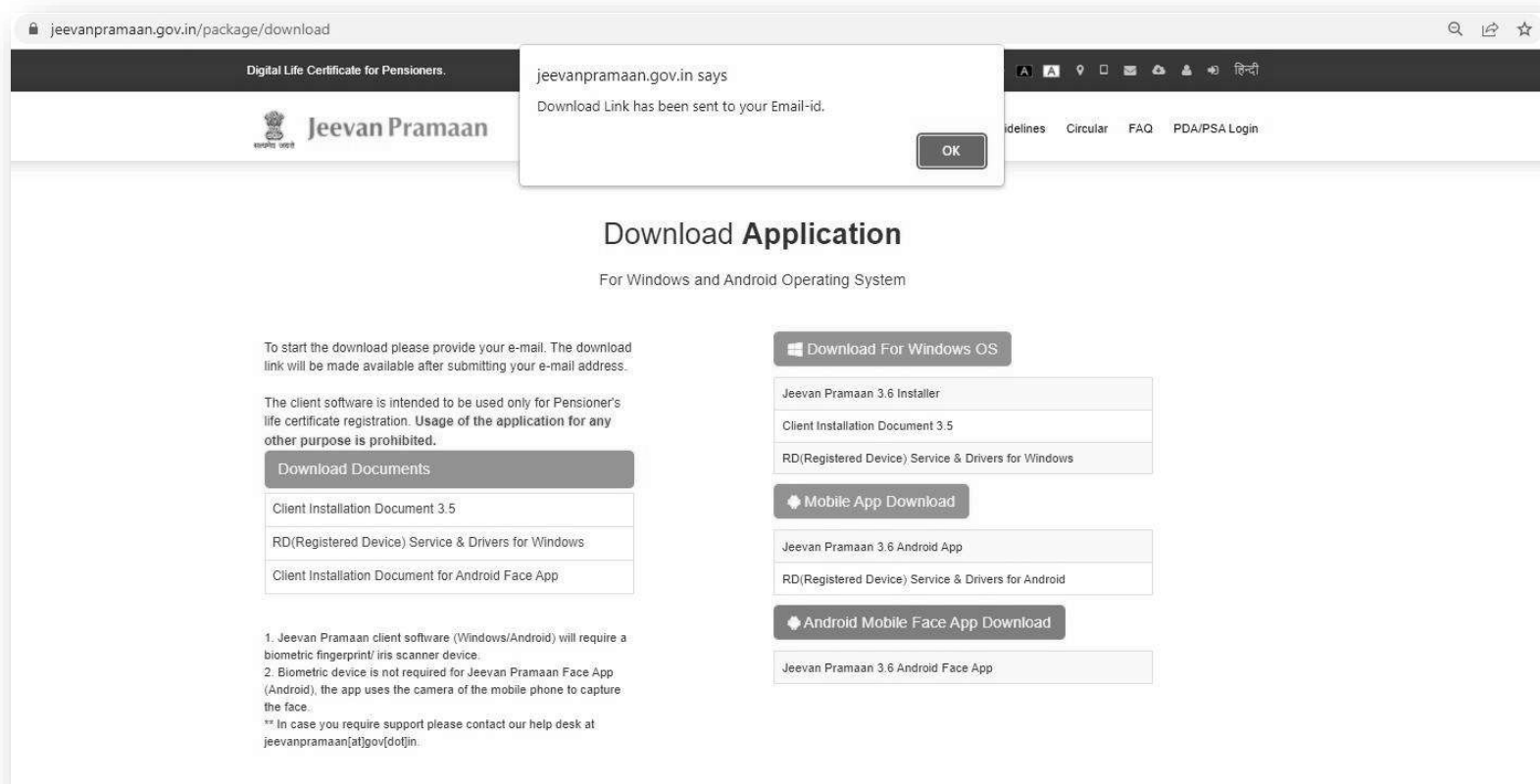
- Jeevan Pramaan 3.6 Android App
- RD(Registered Device) Service & Drivers for Android

Android Mobile Face App Download

- Jeevan Pramaan 3.6 Android Face App

Step-2: Download Jeevan Pramaan Application

- ❑ The link to download the application is sent to your e-mail.
- ❑ Click on “OK” button



The screenshot shows the Jeevan Pramaan website interface. At the top, there is a navigation bar with the text "Digital Life Certificate for Pensioners." and the Jeevan Pramaan logo. A notification box is overlaid on the page, displaying the message "jeevanpramaan.gov.in says Download Link has been sent to your Email-id." with an "OK" button. Below the notification, the main heading is "Download Application" for Windows and Android Operating System. The page provides instructions for downloading the application and lists download links for documents and apps.

To start the download please provide your e-mail. The download link will be made available after submitting your e-mail address.

The client software is intended to be used only for Pensioner's life certificate registration. Usage of the application for any other purpose is prohibited.

Download Documents

- Client Installation Document 3.5
- RD(Registered Device) Service & Drivers for Windows
- Client Installation Document for Android Face App

Download For Windows OS

- Jeevan Pramaan 3.6 Installer
- Client Installation Document 3.5
- RD(Registered Device) Service & Drivers for Windows

Mobile App Download

- Jeevan Pramaan 3.6 Android App
- RD(Registered Device) Service & Drivers for Android

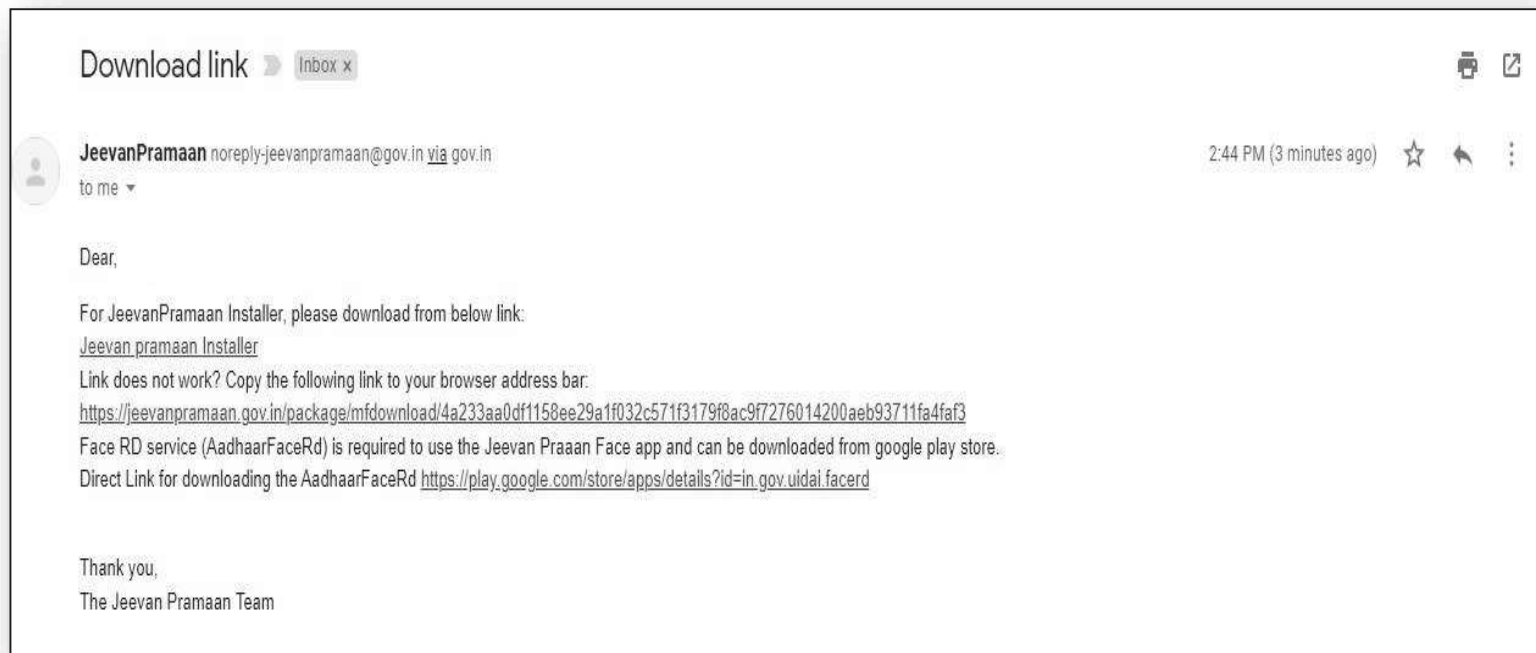
Android Mobile Face App Download

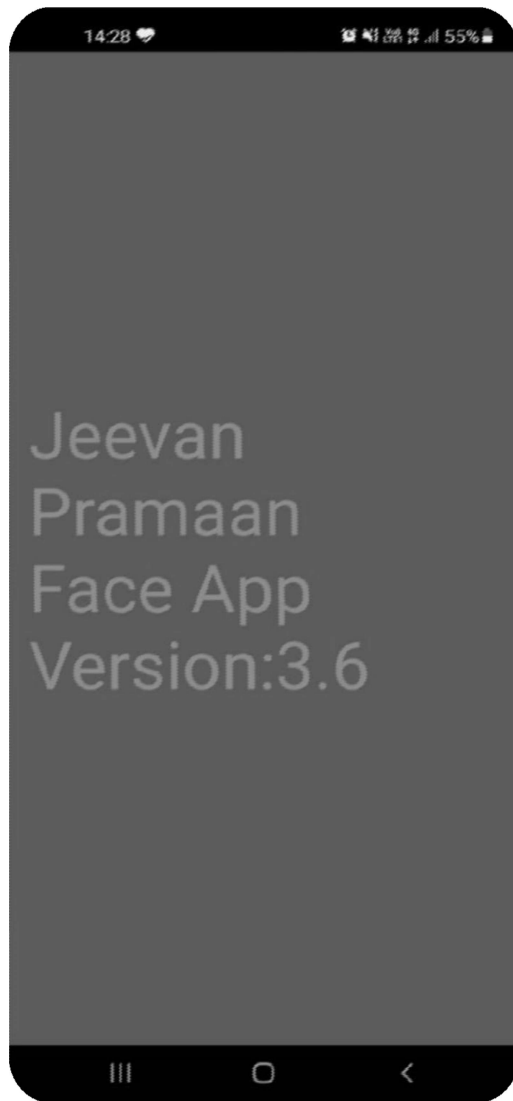
- Jeevan Pramaan 3.6 Android Face App

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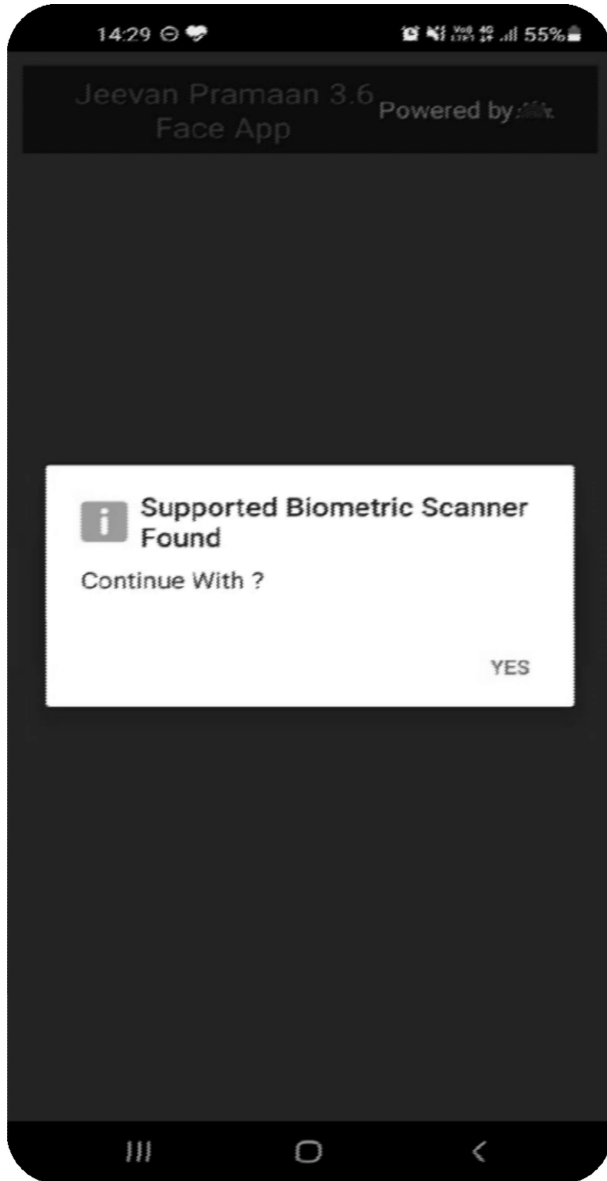
Step-2: Download Jeevan Pramaan Application

- ❑ You will receive the below mail on your e-mail ID. There is a link provided for downloading the application.
- ❑ The link shall work only once. Pl. note if you get 'session token expired' message, the download procedure has to be repeated.
- ❑ In case you are downloading the Jeevan Pramaan Face App then you also need to download UIDAI Aadhaar Face RD Service as mentioned on slide no: 2, the link for which is also sent in the e-mail.



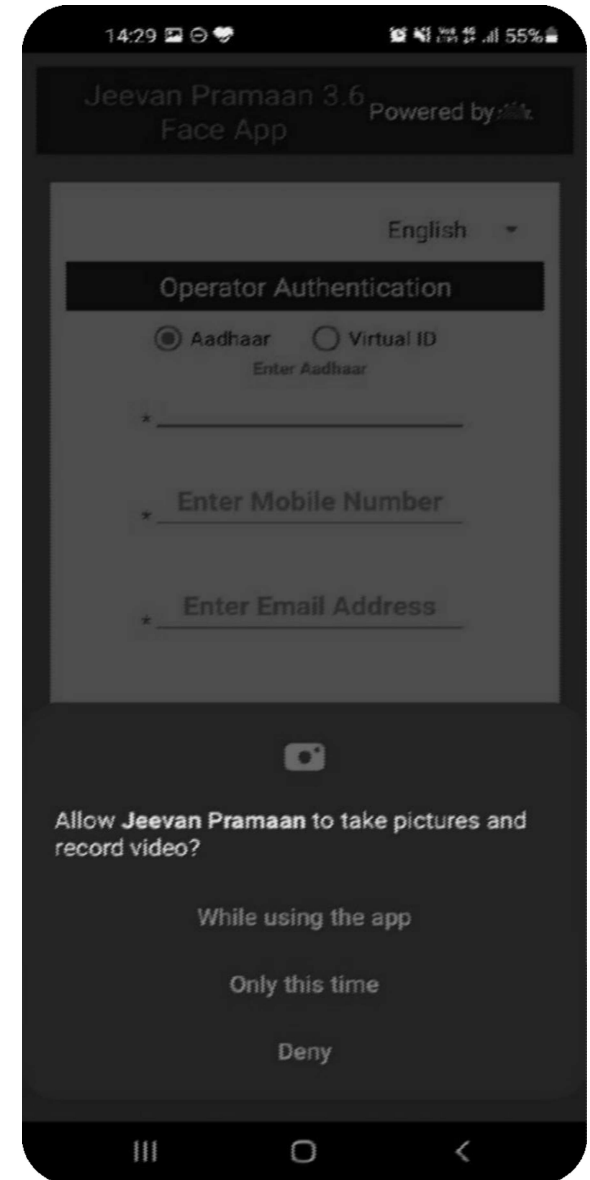


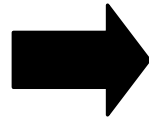
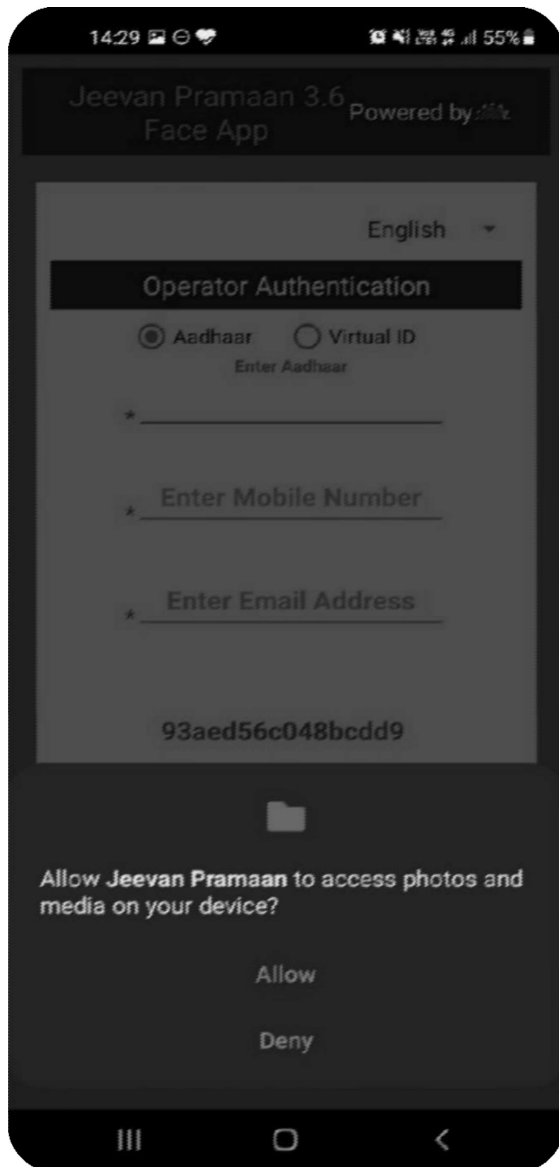
- After you have successfully installed the Jeevan Pramaan Face Application, run the application.
- The screen as shown on the left appears.



Click on *YES* to proceed further.

- ❑ A pop-up will appear asking for permissions.
- ❑ You need to allow the permissions in order to run the application. Click on '*While using the app*' to proceed further.





Next another pop-up will appear asking for more permissions. Click on *Allow*.

Step-3: Operator Authentication (this is a one time process)

14:30 55%

Jeevan Pramaan 3.6 Face App Powered by: Aam Aadmi Party

English

Operator Authentication

Aadhaar Virtual ID

Enter Aadhaar

* _____

* Enter Mobile Number

* Enter Email Address

93aed56c048bccdd9

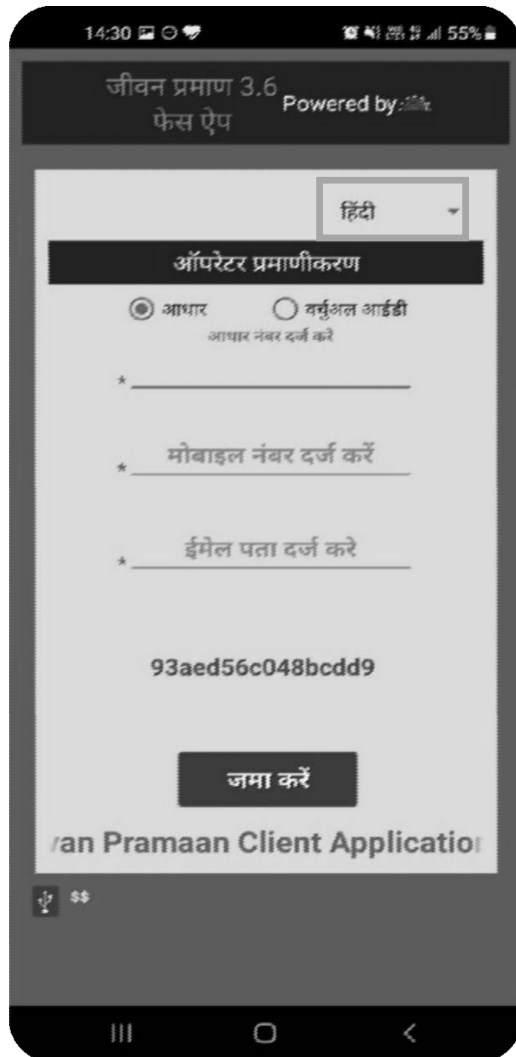
Submit

n Pramaan Client Application i



- Any Person can act as an operator. The pensioner can also act as an operator
- The operator needs to enter his/her Aadhaar number, mobile number and e-mail address and click on *submit*
- The mobile number need not be linked with Aadhaar, you can enter any mobile number but make sure you have it as you will receive an OTP on the mobile and email-id provided

Step-3: Operator Authentication (this is a one time process)



- ❑ The Application is bilingual - you can select English or Hindi from the dropdown at the top right corner (marked in orange box in figure shown on the left side)
- ❑ The figure shows how the application looks like in Hindi language

Step-3: Operator Authentication (this is a one time process)

14:30 100% 55%

Jeevan Pramaan 3.6
Face App Powered by

English

Operator Authentication

Aadhaar Virtual ID

Enter Aadhaar

*

Enter Mobile Number

*

Enter Email Address

*

Enter OTP

93aed56c048bccd9

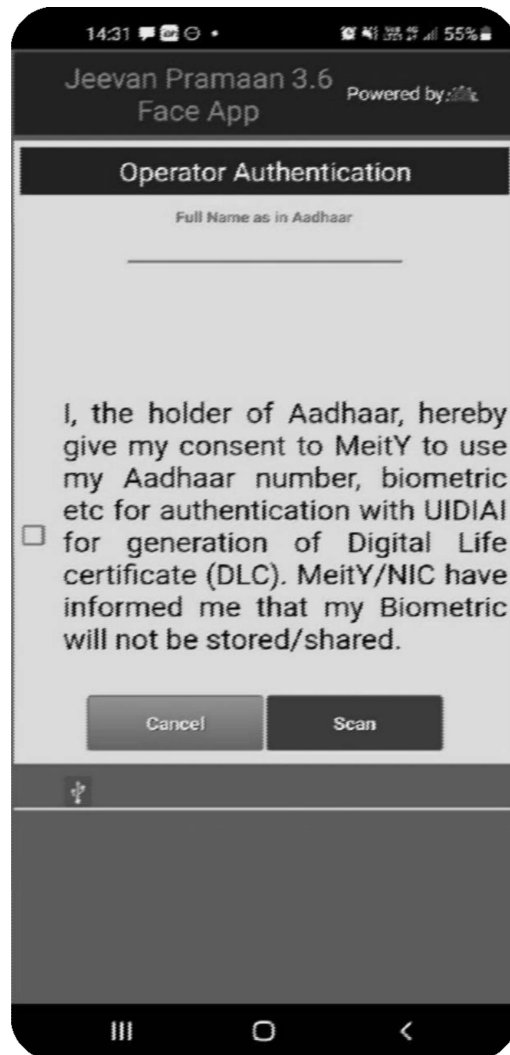
Resend OTP Submit

Jeevan Pramaan Client Application is s



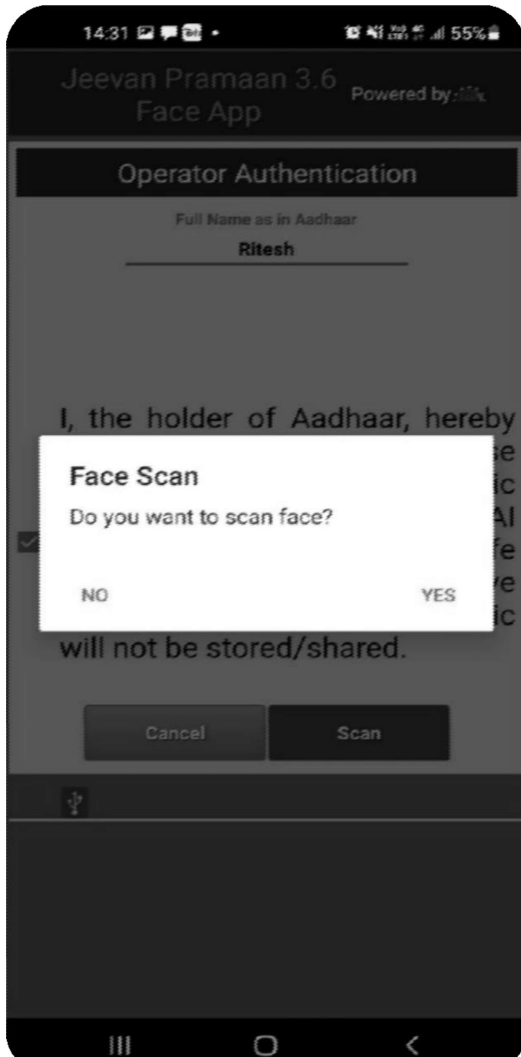
- After the Operator has entered the details, he/she will receive an OTP on entered mobile number as well as email.
 - Enter any one of the OTP received and then click on *Submit* button.
- (In case OTP is not received click on *Resend OTP* button)

Step-3: Operator Authentication (this is a one time process)



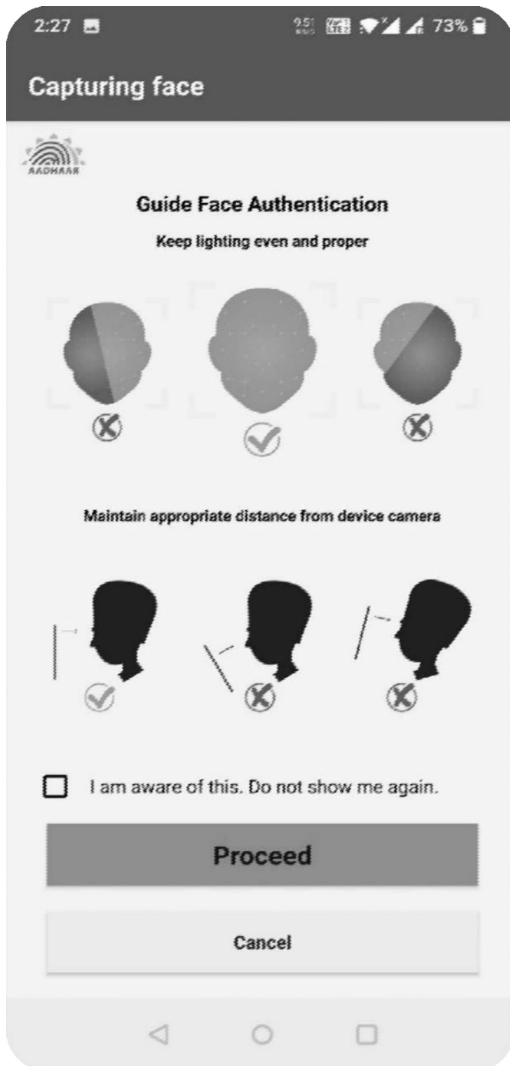
- After successful OTP Validation the screen shown on left will appear.
- The Operator needs to enter name and give consent for authentication by clicking on the checkbox.
- Click on *Scan* button to proceed towards face scan

Step-3: Operator Authentication (this is a one time process)



- Next a pop-up appears asking if you want to proceed with face scan.
- Click on *YES* to proceed further.

Step-3: Operator Authentication (this is a one time process)



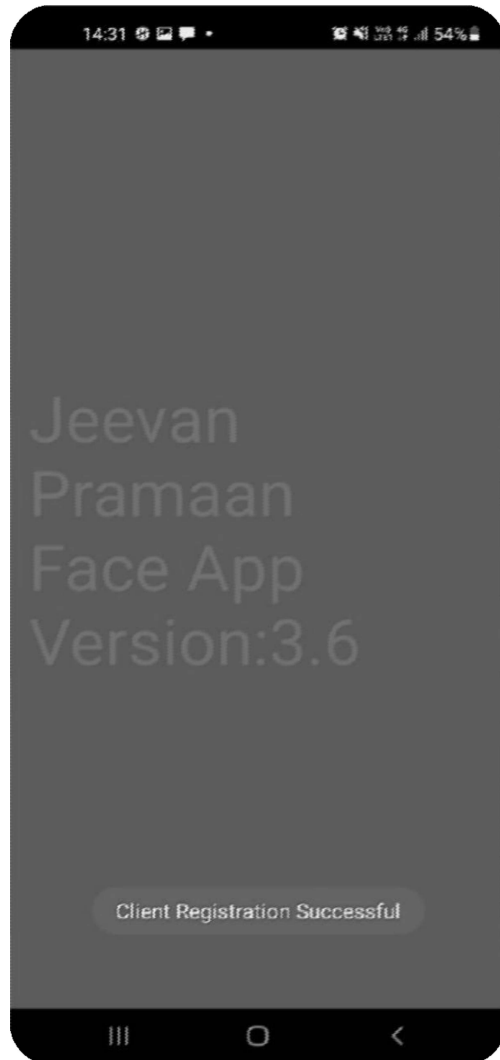
- The screen shows the instructions for face authentication.
- Read the instructions properly, click on the check box and then click on *Proceed*.

Step-3: Operator Authentication (this is a one time process)



- You can use the front or rear camera to capture the face.
- The screen shows the instructions you need to follow while scanning face like hold still and blink your eyes.
- Follow the instructions that appear on the screen to successfully complete the face authentication process.
- In case of any issue refer to Best Practices for Aadhaar based Face Scan on slide no: 33

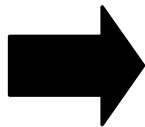
Step-3: Operator Authentication (this is a one time process)



- After you have successfully authenticated yourself through face scan, the application restarts itself and a toast is shown “Client Registration Successful” which states that the Operator Registration is successful.

Step-4: Pensioner Authentication

The screenshot shows the 'Pensioner Authentication' screen of the Jeevan Pramaan 3.6 Face App. The app is powered by Aadhaar. The screen is in English. It features a 'Pensioner Authentication' header, a radio button selection for 'Aadhaar' (selected) and 'Virtual ID', and a text input field for 'Enter Aadhaar'. Below this are three text input fields for 'Enter Mobile Number' and 'Enter Email Address'. A 'Submit' button is located at the bottom. The app version is 3.6 and the client application ID is UIDAI.ONLINE.001\$UIDAI.ONLINE\$6a34b4aa24464e3f864a7ac49147afe4.



- Next the Pensioner Authentication screen will open. Now whenever you run the application the Pensioner Authentication screen will open.
- The pensioner should enter his/her Aadhaar number and mobile number. The email address is optional.
- Next click on the *submit* button you will receive an OTP on the entered mobile number and email (only if the user has provided email)

Step-4: Pensioner Authentication



The screenshot shows the 'Pensioner Authentication' screen of the 'Jeevan Pramaan 3.6 Face App'. The app is powered by 'silk'. The language is set to 'English'. There are two radio buttons: 'Aadhaar' (selected) and 'Virtual ID'. Below these are input fields for 'Enter Aadhaar', 'Enter Mobile Number', 'Enter Email Address', and 'Enter OTP'. At the bottom, there are 'Resend OTP' and 'Submit' buttons. The footer contains the text 'Jeevan Pramaan Client Application' and a long alphanumeric string: 'UIDAI.ONLINE.001\$UIDAI.ONLINE\$6a34b4aa24464e3f864a7ac49147afe4'.

Enter the OTP received and click on *submit* button to proceed further.

(If OTP is not received, please click on *Resend OTP*)

Step-4: Pensioner Authentication

- After successful OTP Validation the screen shown on left appears. The screen will be either blank or will have prefilled details as shown in the next slide.
- Enter all the details correctly, incorrect information will lead to rejection of Jeevan Pramaan by the Pension Disbursing agency i.e. PUNJAB STATE POWER CORPORATION LIMITED for pensioners.

The screenshot shows the 'Pensioner Authentication' screen of the Jeevan Pramaan 3.6 Face App. The app is powered by Aadhaar. The screen contains the following fields and options:

- Full Name as in Aadhaar**: A text input field with a vertical cursor.
- *Type of Pension**: A dropdown menu with the option **--Select Category--**.
- *Sanctioning Authority**: A dropdown menu with the option **--Select Authority--**.
- *Disbursing Agency**: A dropdown menu.
- *Agency**: A dropdown menu.
- PPO Number**: A text input field.
- Account Number(pension)**: A text input field.
- *Re-Employed**: Radio buttons for **YES** and **No**, with **No** selected.
- *Re-Marriage**: Radio buttons for **YES** and **No**, with **No** selected.
- I certify that above declarations are true and accurate.**: A checkbox that is currently unchecked.
- I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me.**: A checkbox that is currently unchecked.

At the bottom of the screen, there are two buttons: **Cancel** and **Submit**.

Step-4: Pensioner Authentication

- PSPCL pensioners have to enter their 'Employee ID's' instead of PPO in 'PPO Number'
- PSPCL pensioners have to select 'Punjab State Power Corporation Limited' from drop down menu of 'Sanctioning Authority, Disbursing Agency and Agency.

14:37 66%

Jeevan Pramaan 3.6.0 Powered by:

Face App

Pensioner Authentication

Choose your PPO No. from here

12345

Add New Pension PPO not in List for yourself

ritesh

*Type of Pension Service

*Sanctioning Authority Defence - PCDA (P)...

*Disbursing Agency DPDO

*Agency RAJOURI

* PPO Number 12345

* HO Number 1234567

*Re-Employed YES No

*Re-Marriage YES No

I certify that above declarations are true and accurate.

I understand and agree that any false or misleading information will justify a denial of pension and shall

Step-4: Pensioner Authentication

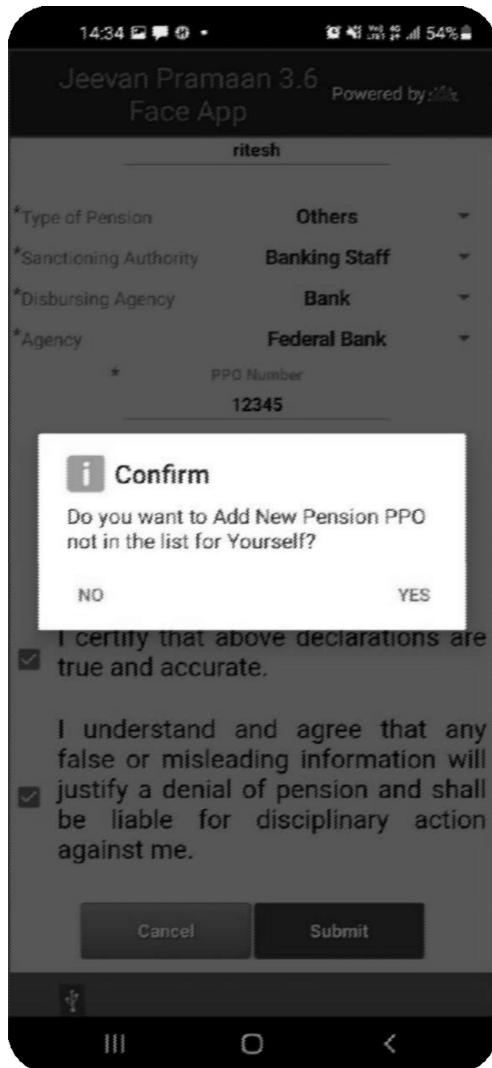
- After entering all the details tick both the *checkboxes* stating that the information entered is accurate.
- click on *Submit* button to proceed further.

The screenshot shows the 'Jeevan Pramaan 3.6 Face App' interface. The form contains the following fields and options:

- *Type of Pension: Service
- *Sanctioning Authority: Defence - PCDA (P)...
- *Disbursing Agency: DPDO
- *Agency: RAJOURI
- * PPO Number: 12345
- * HO Number: [Redacted]
- *Re-Employed: YES No
- *Re-Marriage: YES No
- I certify that above declarations are true and accurate.
- I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me.

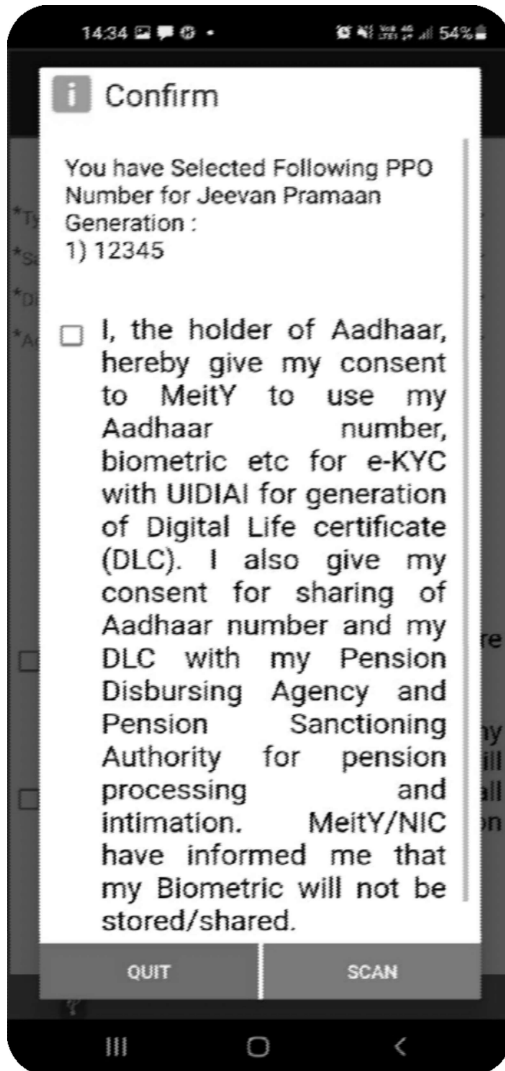
At the bottom, there are two buttons: 'Cancel' and 'Submit'.

Step-4: Pensioner Authentication



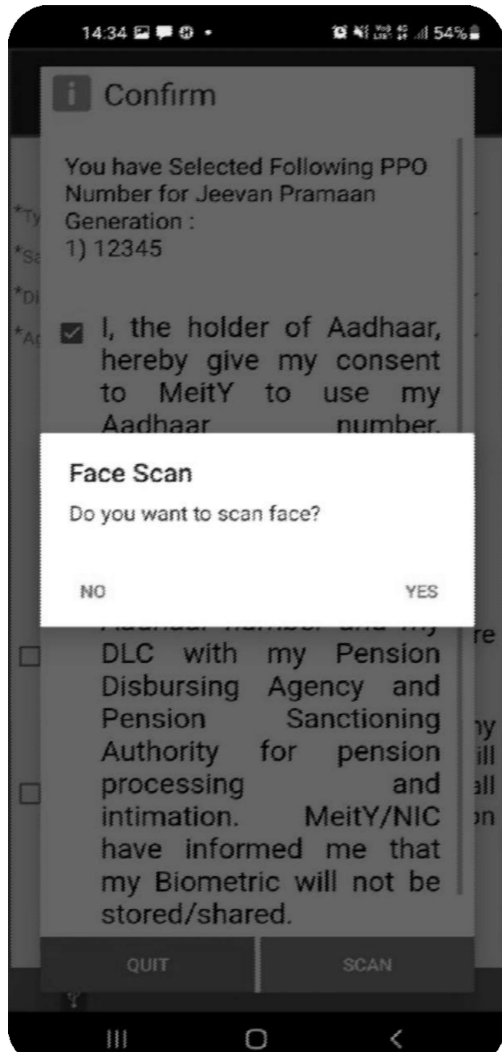
- After you click on Submit button a pop-up will appear as show in figure on theleft.
- The pop-up asks the pensioner whether he/she wants to add another PPO number/Pension apart from the one which has already been entered .
- In case user clicks on YES the user will be taken to the pensioner details screen (as shown on previous page) and the pensioner is required to fill all the details regarding the PPO number that he/she wants to add.

Step-4: Pensioner Authentication



- The screen shows all the PPO numbers selected by the pensioner for DLC (Digital Life Certificate)/Jeevan Pramaan generation.
- The pensioner needs to tick the *checkbox* in order to give consent.
- Click on *SCAN* button to proceed further.

Step-4: Pensioner Authentication



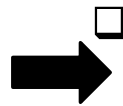
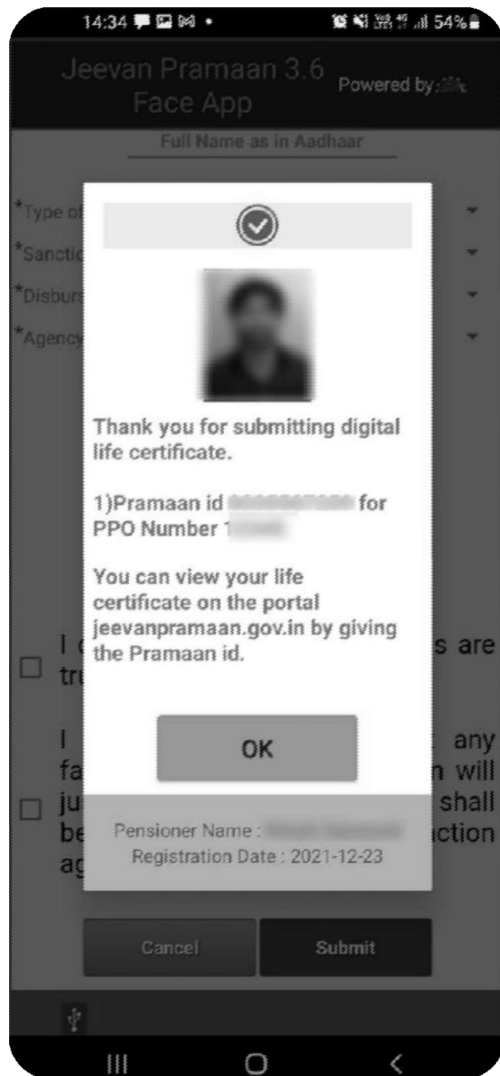
- Next, a pop-up appears asking if the pensioner wants to proceed towards Face scan
- Click on *YES* to proceed further.

Step-4: Pensioner Authentication



- The screen shows the instructions you need to follow while scanning face. It shows if the lighting is poor or if camera is moving and not stable etc.
- It will show hold still and blink your eyes when the lighting is right and the camera is stable.
- Follow the instructions shown on the screen to successfully complete the face authentication process.
- In case of any issue refer to Best Practices for Aadhaar based Face Scan on slide no: 33

Step-4: Pensioner Authentication



- Once face authentication is successful, the DLC i.e Jeevan Pramaan is successfully generated and appears on the screen as shown.
- The screen shows the Pramaan-id for each PPO number.
- The pensioner shall also receive a SMS on the mobile number provided during pensioner-authentication, the SMS contains the Pramaan-id and the link from which the DLC can be downloaded.

Points to be Considered

For proper results ensure:

1. **Position:** For capturing facial image, it is advisable that adjust the camera at the right distance or in the right posture.
2. Frontal pose needs to be captured i.e. no head rotation or tilt. The Pensioner should be instructed to be seated properly with their back upright and their face towards the camera.
3. It is strongly recommended that the face should be captured with neutral (non-smiling) expression, teeth closed, and both eyes open and looking into the camera.
4. **Illumination:** Poor illumination has a high impact on the performance of face recognition. Proper and equally distributed lighting mechanism should be used such that there are no shadows over the face, no shadows in eye sockets, no light exactly above the, can cause shadows. Light should be diffused and placed in front of the Pensioner so that there are no shadows under the eye.
5. **Eye Glasses:** If the person normally wears glasses, it is recommended that the photograph be taken with glasses. However, the glasses should be clear and transparent. Dark glasses /tinted glasses should be taken off before taking the photograph.

Some of the actionable feedbacks in software are:

1. No face Found
2. Enrollee too far
3. Pose (Look Straight)
4. Insufficient lighting
5. Very low face confidence
6. Non-uniform lighting (of face in output image)
7. Incorrect background (in output image)
8. Insufficient lighting (bad grey values in face area of output image)

Points to be Considered

Please click on the following link to download Jeevan Pramaan app and AadhaarFaceRd

- <https://bit.ly/3Nh3FWD>
- [https://play.google.com/store/apps/details?id=in.gov.uidai.facerd](https://play.google.com/store/apps/details?id=in.gov.uidai.i.facerd)